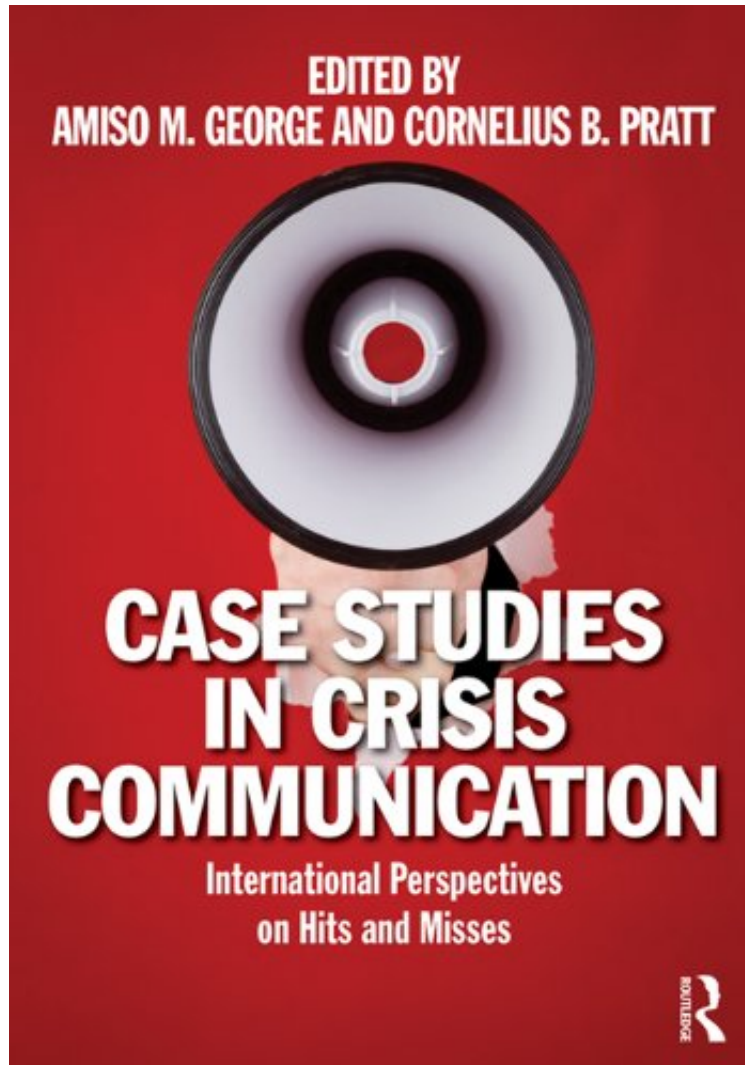


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## Case Studies in Crisis Communication: International Perspectives on Hits and Misses

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