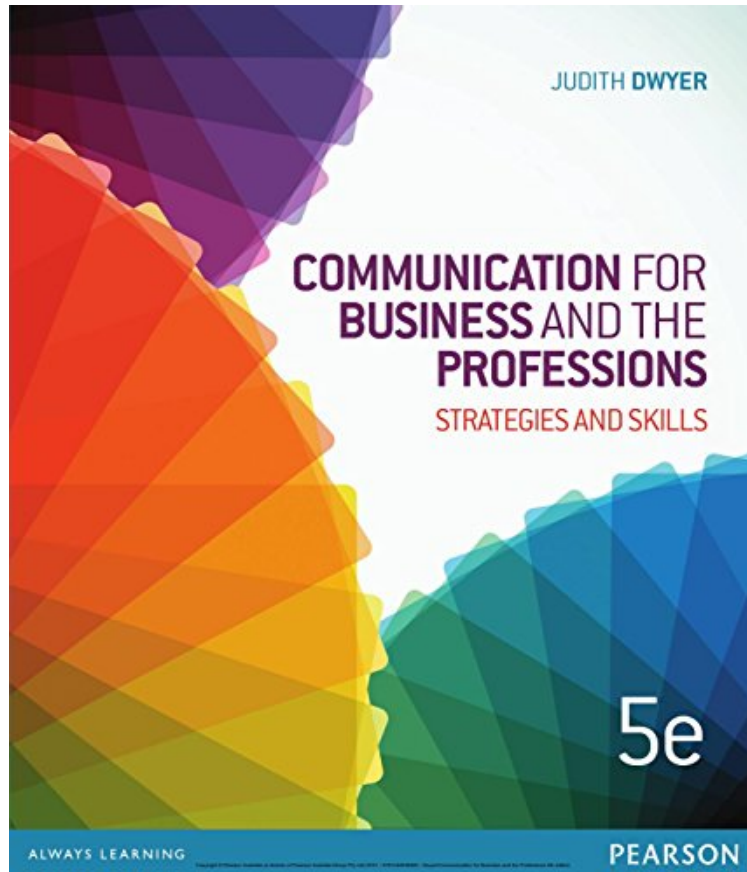


Communication for Business and the Professions: Strategies and Skills

Judith Dwyer

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and promote active learning through a variety of features and activities.