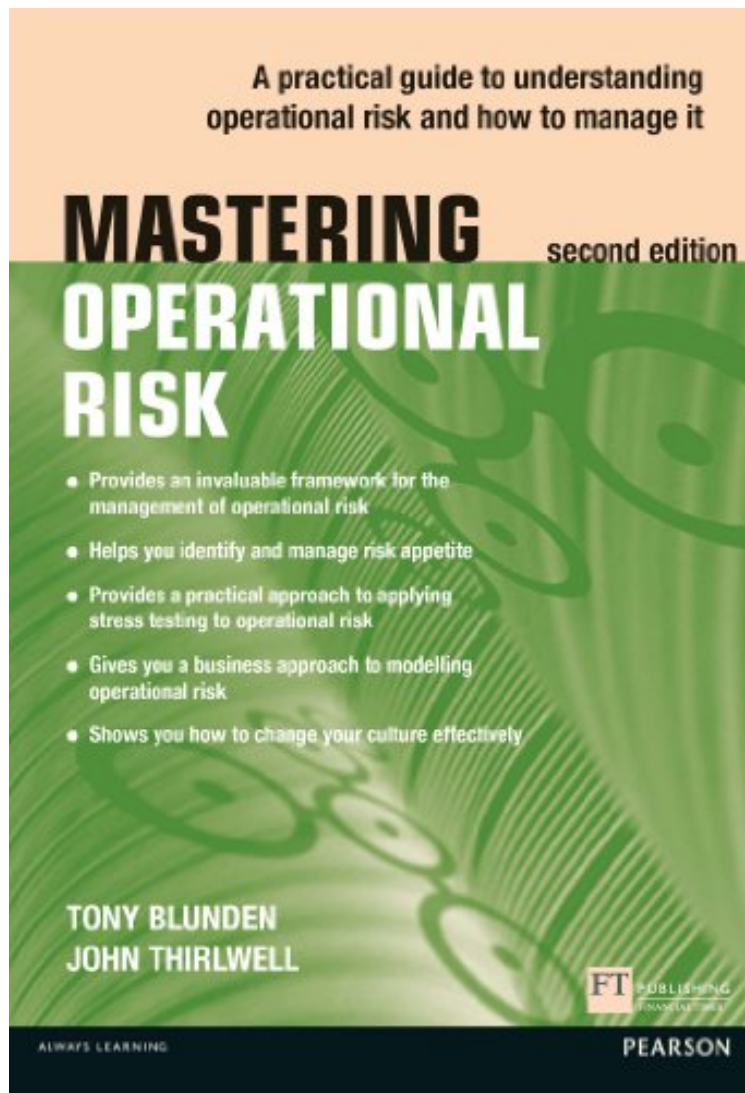


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Mastering Operational Risk: A practical guide to understanding operational risk and how to manage it (The Mastering Series)

Tony Blunden, John Thirlwell

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A practical guide, from the basic techniques, through to advanced applications, showing you what operational risk is, and how you can manage it. Mastering Operational Risk provides a step-by-step guide from the basic elements of operational risk through to advanced applications of operational risk management. Focusing on practical applications, it gives you the knowledge needed to understand what operational risk is and puts in place a workable way of managing it.

About the Author Tony Blunden is an Executive Director of Chase Cooper, a risk management solutions company. He has written numerous articles on operational risk issues for Operational Risk and Compliance and New Banking Frontiers, he is the co-author of Risk-Based Compliance (2001) (Butterworths) and has contributed to over 4 other books on this subject area. John Thirlwell has worked in financial services for over 30 years and for the last 15 years has been on the boards of a number of banks and insurance companies as both an executive and non-executive director. He was a Director of the British Bankers' Association and is a Fellow of the Institute of Operational Risk. He has written regular columns on risk management and contributed to several books